

Special Terms for Wide-Area Bicycle Rental (E-Bikes)

These Special Terms set forth additional provisions and conditions for the use of e-bikes (hereinafter referred to as the "Wide-Area E-Bikes") provided under the Wakasa Bay Cycling Route Wide-Area Bicycle Rental Demonstration Project (hereinafter referred to as the "Demonstration Project"), in addition to the bicycle rental terms and conditions established by each rental facility.

For matters not specified in these Special Terms, the bicycle rental terms and conditions of each rental facility shall apply. In the event of any discrepancy between these Special Terms and the bicycle rental terms and conditions of a rental facility, these Special Terms shall prevail.

The period of application of these Special Terms shall be from September 16, 2026 through December 18, 2026.

Article 1 Eligible Vehicles and Area of Use

1. These Special Terms apply only to e-bikes that are provided under the Demonstration Project.
2. The area of use of Wide-Area E-Bikes shall be limited to the six municipalities of the Reinan area of Fukui Prefecture (Tsuruga City, Mihama Town, Wakasa Town, Obama City, Ohi Town, and Takahama Town).

Article 2 Reservations

1. Reservations for Wide-Area E-Bikes are accepted from one month to seven days before the date of use.
2. Reservations shall be made using the designated reservation form. Reservations by telephone are not accepted.
3. Applications submitted through the designated reservation form shall be treated as "reservation requests." A reservation is not confirmed at the time a reservation request is submitted.
4. After confirming vehicle availability, the acceptance status of the rental and return stations, and other relevant circumstances, the operator will determine whether the rental can be provided. Depending on vehicle availability and other circumstances, the requested rental or one-way return may not be available.

5. Users wishing to return the E-bike to a different station shall specify their preferred return station when making the reservation.
6. If a user wishes to change the return station after the reservation has been confirmed, the user must contact the rental station and follow its instructions. Users may not return the E-bike to a station other than the one specified at the time of reservation without permission.
7. If it is discovered that a user provided a false name, address, telephone number, or other contact information when making the reservation, the user will no longer be permitted to rent any rental bicycle, including Wide-Area E-Bikes.

Article 3 Use Involving Overnight Stays

1. One-night/two-day or two-night/three-day rentals are permitted only when the user stays at an accommodation facility registered as a “Wakasa Cycle – Cyclist-Friendly Accommodation.”
2. When making an accommodation reservation, the user must inform the accommodation facility that they will be using an E-bike and confirm that a place to store the bicycle can be secured before completing the accommodation reservation.
3. During the stay, the Wide-Area E-Bike must be stored in the place designated by the accommodation facility and must always be locked.

Article 4 Rental Fees and Rental Period

1. The rental fees for Wide-Area E-Bikes are as follows per bicycle:

One day ¥8,000

One night / two days ¥12,000

Two nights / three days ¥16,000

2. The maximum rental period is two nights and three days.

Article 5 Rental, Return, and One-Way Return

1. The rental and return stations for Wide-Area E-Bikes shall be the following four locations:

Miyamoto Cycle (Tsuruga City)

Service hours: 9:00–19:00

Regular holidays: Sundays and national holidays

Wakasa Mihama Tourism Association /Mihama Station(Mihama Town)

Service hours: 8:30–17:00

Regular holidays: Year-end and New Year holidays

Hotel Urban Port (Obama City)

Service hours: 9:00–19:00

Regular holidays: None

Wakasa Takahama Tourism Association /Wakasa-Takahama Station(Takahama Town)

Service hours: 8:30–17:00

Regular holidays: Year-end and New Year holidays

2. In principle, E-bikes owned by each station shall be rented out from that respective station.
3. Rental and return shall be conducted during the service hours of each station.
4. When returning an E-bike to a station different from the rental station, a one-way return fee of ¥5,000 per bicycle shall be charged in addition to the rental fee.
5. One-way return is permitted only to the return station specified when making the reservation and subsequently confirmed, or to a return station changed with the approval of the rental station.
6. Users must return the E-bike by the service closing time of the reserved return station. If the user realizes that it will be difficult to return the E-bike by that time, the user must promptly contact the return station and follow its instructions.
7. Upon receiving such contact, the return station will confirm the user's current location, estimated arrival time, and other circumstances, and will inform the user of the time until which the return can be accepted.
8. If the return station determines that the user is unlikely to arrive by the acceptable time if traveling under their own power, the return station may instruct the user to use a taxi or other means of transportation to travel to the return station together with the E-bike.
9. The user shall bear all costs incurred for transportation by taxi or other means under the preceding paragraph.

Article 6 Riding Hours and Safety Equipment

1. Wide-Area E-Bikes may be ridden between 6:00 and 19:00.
2. For safety reasons, riding is prohibited at night, from 19:00 until 6:00 the following day.
3. Wide-Area E-Bikes are equipped with a front light, a rear reflector, and a bell as safety equipment.
4. Users must turn on the front light when riding in tunnels, at dusk, or in other places or conditions where visibility is poor.
5. Users must not remove, modify, or otherwise interfere with the function of any safety equipment.

Article 7 Items Provided with the Rental

1. One charging cable, one helmet, and one rechargeable front light shall be provided together with each E-bike.
2. Users must return the charging cable, helmet, and rechargeable front light together with the E-bike when returning it.
3. If the charging cable, helmet, or rechargeable front light is lost or damaged, the user shall bear the costs required for replacement, repair, or other necessary measures.

Article 8 Flat Tires, Malfunctions, Damage, and Discontinuation of Use

1. If the user notices a flat tire, malfunction, damage, or any other abnormality during the rental period, the user must immediately stop riding and contact the rental station without fail.
2. Users must not repair the E-bike themselves or request repairs from a bicycle shop, repair shop, or other third party without first contacting the rental station.
3. If a flat tire occurs, the user must contact the rental station and, after obtaining its instructions or approval, have the bicycle repaired at a nearby bicycle shop or similar facility.
4. The user shall bear the cost of repairing any flat tire that occurs during use.
5. For malfunctions, damage, or other abnormalities other than flat tires, users must follow the instructions of the rental station.
6. If the rental station is outside its service hours, the user must contact the dedicated contact point for the wide-area bicycle rental trial, which will be provided separately.

7. If use of the E-bike must be discontinued due to a flat tire, malfunction, damage, or other circumstances, the user must follow the instructions of the rental station or dedicated contact point, contact a taxi company or other transportation provider designated separately, and arrange for the user and the E-bike to be transported to the designated station.
8. The user shall bear all taxi fares and other costs incurred for transportation under the preceding paragraph.
9. The operator and each station will not dispatch staff to the location where a flat tire, malfunction, damage, or other problem has occurred.
10. If a malfunction, damage, or component damage occurs due to a reason attributable to the user, such as intentional misconduct, negligence, or improper use, the user shall be charged for and shall pay the costs of repairs, replacement of parts, restoration to the original condition, and any other necessary measures.
11. The cause of any malfunction or damage shall be determined based on the results of an inspection after the vehicle has been recovered and other relevant information.

Article 9 After-Hours Contact Point

1. During the Demonstration Project, a dedicated contact point will be established to handle cases in which a flat tire, malfunction, damage, or other emergency requiring assistance occurs between 6:00 and 19:00, even when the relevant station is outside its service hours.
2. The dedicated contact point shall be used only during periods when the rental station is unable to respond.
3. The dedicated contact point will not handle changes to return stations, changes to reservations, or other ordinary reservation or rental procedures.
4. The telephone number and service hours of the dedicated contact point will be provided separately to users at the time of rental.

Article 10 Battery Management

1. Users understand that battery consumption varies depending on riding distance, road gradient, assist mode, and other factors, and shall pay sufficient attention to the remaining battery level during use.
2. Users shall use the charging cable provided with the rental and, as necessary, charge the battery at an accommodation facility or other place where charging is possible, after obtaining the permission of the facility manager or other responsible person.